



# TATS

Theatre Access Ticket Scheme

## Sparks Dramatic Society Eligibility Criteria for Theatre Access Ticket Scheme

The Theatre Access Ticket Scheme is designed to provide support to local families in Tameside who are currently facing challenging circumstances. To be eligible for this scheme and claim tickets for our annual family pantomime, applicants must meet the following criteria:

1. Must be a resident of Tameside
2. Must be experiencing financial hardship or extenuating pressure. We identify this in 4 areas:
  - o **Financial Hardship:** Eligible families should be experiencing financial hardship. This can be demonstrated through proof of receiving means-tested benefits, income support, or other relevant financial documentation.
  - o **Exceptional Pressure:** Families facing exceptional pressure due to unexpected expenses, medical bills, or unforeseen circumstances will be considered. Written documentation explaining the nature of the pressure may be required.
  - o **Stress / Anxiety-Related Issues:** Families dealing with stress or anxiety-related issues, which may be exacerbated by financial strain, are eligible to apply. Supporting evidence such as a doctor's note or referral may be requested.
  - o **Distressing Family Circumstances:** Applicants facing distressing family circumstances, such as illness, bereavement, or other challenging family situations, will be considered for the scheme. Documentation explaining the circumstances may be required.
3. We review each application case by case and will allocate tickets based on the number of donations we receive
4. We will only be allocating tickets to our annual family pantomime
5. If you have been allocated tickets in our previous T.A.T.S, you are still welcome to apply but priority will be given to applicants who are new to the scheme.
6. In some cases, we may ask for proof of your claim, such as medical notes or welfare statement. This is to ensure that the tickets donated in the scheme are being used by those it was intended for. Once the

production has finished its run, we will remove all this data from our systems.

**7.** All tickets allocated in our T.A.T.S are subject to availability and may be excluded for certain performances, or events. Adjustments are excluded from premium seats. When applying you will be asked to let us know about any access requirements, which makes it easier for us to provide you with a better experience.

**8.** The tickets allocated to you are non-transferable and you will not be able to exchange them for alternative dates or productions. Additionally, you will be unable to exchange your tickets for cash.

**9.** If, during the process or whilst at the performance, we deem your behaviour to be inappropriate, we reserve the right to remove you from the scheme and will reallocate your tickets where possible. You will also be barred from applying to future T.A.T.S allocations.

**10.** In the event of having more donations than applications for the T.A.T.S, we will reopen the application process. If, there are still donations left or the production is sold out, we will carry over any donated tickets to the following year.

**11.** We have the right to close the scheme at any time and have the right to change the conditions to the scheme as we deem fit.

Please note that meeting these eligibility criteria does not guarantee ticket allocation, as the scheme operates on limited donations and sponsorships. If all available tickets have been allocated, eligible families will be placed on a waiting list for consideration if additional donations are received.

To apply for tickets through the Theatre Access Ticket Scheme, please complete the provided application form and submit it by the specified deadline. We appreciate your understanding of the limited availability of tickets and the importance of supporting those in our community who are facing challenging times.

Thank you to our generous local businesses, organizations, and individuals for sponsoring this scheme and making it possible for families in Tameside to enjoy our annual family pantomime.